# HERE2TALK

Alexander College students can access free, 24/7 single session mental health support through phone or chat with Here2Talk.



## CONFIDENTIAL

Here2Talk is a confidential service. No one – including family, friends, or instructors– will know you've accessed these resources.



#### 24/7 CALL OR CHAT

Here2Talk is a available 24/7. You can reach a clinical counsellor through App or phone any time of the day, from anywhere in the world.



## IMMEDIATE

You don't need to book an appointment. You can just use the App, call or use the website to reach a counsellor very quickly.



## MULTIPLE LANGUAGES

You can request counselling and support in multiple languages, including French, Mandarin, Cantonese, Punjabi, Spanish, Arabic and more.



#### WHAT CAN I TALK ABOUT?

- Relationship Concerns
- Isolation
- Anxiety
- Communication Skills
- Homesickness

- Loneliness
- Depression
- Stress
- Time Management
- Balancing Work & Life

#### HOW DOES IT WORK?

- 1. You can talk to a counsellor either through phone or chat.
- 2. Your call/chat will be answered by a clinical care representative, who will ask you some basic information about your identity and your needs. Your personal information will not be shared with Alexander College.
- 3. You will be transferred to a clinical counsellor.



#### HOW TO GET STARTED?

You can access support in one of the following ways:

- 1. Download the free here2talk App on the <u>Apple</u> store or <u>Google Play store</u>.
- 2. Call 1-877-857-3397 or 604-642-5212.
- 3. Visit <a href="http://www.here2talk.ca">http://www.here2talk.ca</a> to chat with a counsellor online or browse student related resources.



For more information, visit the website at <a href="http://www.here2talk.ca">http://www.here2talk.ca</a> or scan the QR code.